



## Medical Facility Transportation Resource Guide

MTM is committed to partnering with medical facilities in Nevada to ensure seamless, successful transportation delivery to Members. We want to be the best partner possible for your facility to ensure your Members are served appropriately. MTM offers several dedicated resources to your staff for scheduling rides for Members and delivering support services.

Use this Resource Guide as a convenient means for contacting MTM with your needs. It contains useful contact information for Facilities and Members to utilize.

Plan	How to Request Transportation	Days' Notice	Additional Contacts
<b>Nevada Medicaid</b>	<b>Facilities should:</b>	<b>Hours of Operation:</b> 7:00 am – 5:00 pm PST  <b>Routine Appointments:</b> Recommended 5 Business Days  <b>Urgent Appointments:</b> 24/7	<b>Care Management:</b> <a href="mailto:CM-Nevada@mtm-inc.net">CM-Nevada@mtm-inc.net</a> <b>Education, Training, and Outreach:</b> <a href="https://twitter.com/ETO-NV">@ETO-NV@mtm-inc.net</a>  <b>Quality Management:</b> 1-866-436-0457
	<b>Fax:</b> 1-877-892-3990  <b>Email:</b> <a href="mailto:VACSCOT@mtm-inc.net">VACSCOT@mtm-inc.net</a>  <b>Call:</b> 1-844-879-7341		
	<b>Members should:</b>		
	<b>Call the Reservation Line:</b> 1-844-879-7341		